

word of mouth

Language | Coaching | Development

English for Pharmacies Communication skills in English

We offer the following:

- **Workshop preparation**
- **Workshop**
- **Workshop follow-up**

Preparation

Prior to the workshop we ask you to complete an on-line test to assess your CEF level. In order to customize the contents of the workshop to your exact needs we discuss the situations and topics you particularly want to focus on.

Workshop

4 participants (2 ½ hours)
6 participants (3 hours)
8 participants (3 ½ hours)

Using typical situations that occur daily in your pharmacy, you, the participants, learn to deal confidently with English-speaking customers and to answer their questions in a professional manner.

Workshop follow-up

Within a week of the workshop participants will receive a handout with all the vocabulary and phrases dealt with. We also recommend any next steps and the focus of a possible further workshop.